

Governor
John R. Kasich

Lieutenant Governor
Mary Taylor

ODA Interim Director
Tim Derickson

ODH Director
Lance Himes

DATE: December 11, 2018

TO: Health Commissioners, Directors of Environmental Health and Interested Parties

RE: Recall Announcement (ODA/ODH) 2018-158

The J.M. Smucker Company Issues Voluntary Recall of Specific Lots of 9Lives® Protein Plus® Wet, Canned Cat Food Due to Low Levels of Thiamine (Vitamin B1)

The J.M. Smucker Company today announced a voluntary recall of specific lots of *9Lives® Protein Plus®* wet, canned cat food due to possible low levels of thiamine (Vitamin B1). No illnesses related to this issue have been reported to date and the product is being recalled out of an abundance of caution.

The impacted products are as follows:

Product Name	UPC Code	Product Size	Best if Used by Date
9Lives® Protein Plus® With Tuna & Chicken	7910021549	4 pack of cans, 5.5 oz each	Mar. 27, 2020- Nov.14, 2020
9Lives® Protein Plus® With Tuna & Liver	7910021748	4 pack of cans, 5.5 oz each	Apr. 17, 2020 - Sept.14, 2020

The Best if Used By information can be found on the bottom of each can.

These products were distributed by The J.M. Smucker Company to a variety of retailers nationwide.

No other *9Lives®* products or products of The J.M. Smucker Company are impacted by this recall.

Cats fed diets low in thiamine for several weeks may be at risk for developing a thiamine deficiency. Thiamine is essential for cats. Symptoms of deficiency displayed by an affected cat can be gastrointestinal or neurological in nature. Early signs of thiamine deficiency may include decreased appetite, salivation, vomiting, failure to grow, and weight loss. In advanced cases, neurological signs can develop, which include ventroflexion (bending towards the floor) of the neck, mental dullness, blindness, wobbly walking, circling, falling, seizures, and sudden death. Contact your veterinarian immediately if your cat is displaying any of these symptoms. If treated promptly, thiamine deficiency is typically reversible.

Pet parents who have impacted product should stop feeding it to their cats and dispose of the product. If pet parents have questions or would like to receive a refund or coupon for replacement product, they should email the Company by completing the form at

<http://www.bigheartpet.com/Contact/ContactUs.aspx> or calling it at 1-888-569-6828, Monday through Friday, between 8:00 AM and 6:00 PM ET.

The potential for low thiamine levels was identified internally by finished product testing.

The recall is being conducted in cooperation with the U.S. Food and Drug Administration.

Product Photos

