

**2011 Annual Survey**

**Please check one (or more) of the following:**

- |   |   |
|---|---|
| <input type="checkbox"/> Parent or guardian | <input type="checkbox"/> Service Provider       |
| <input type="checkbox"/> Consumer/client    | <input type="checkbox"/> Board Member           |
| <input type="checkbox"/> Community Member   | <input type="checkbox"/> Elected Official       |
| <input type="checkbox"/> Staff member       | <input type="checkbox"/> Community Agency Staff |

If parent or guardian, age of child:  0 to 2  3 to 5  6 to 22  22+  
If Consumer/client, age:  0 to 2  3 to 5  6 to 22  22+

**If appropriate, please check which program(s) you (or your family member) are receiving from FCBDD.**

- |   |   |
|---|---|
| <input type="checkbox"/> REACH            | <input type="checkbox"/> Transportation                           |
| <input type="checkbox"/> Seniors          | <input type="checkbox"/> Service and Support Administration (SSA) |
| <input type="checkbox"/> TP               | <input type="checkbox"/> Early Childhood/Help Me Grow             |
| <input type="checkbox"/> Special Olympics | <input type="checkbox"/> Family Support Services (FSS)            |

**Please answer the following questions:**

**1. Generally speaking, do you feel that we are meeting the needs of individuals with developmental disabilities in our community?**

Great job  Good job  Okay job  Poor job  NA

Comments:

**2. What kind of job do you feel that we are doing in spending tax dollars wisely?**

excellent  good  okay  poor  NA

Comments:

**3. How do you feel that we do with collaborating with other community agencies?**

Great job  Good job  Okay job  Poor job  NA

Comments:

**4. What is your impression of how staff treat consumers and family members?**

excellent  good  okay  poor  NA

Comments:

**5. How do you think our communication is with the public?**

excellent  good  okay  poor  NA

Comments:

**6. How do you feel that we are doing overall in providing quality services to the community?**

Great job  Good job  Okay job  Poor job

Comments:

**7. To what extent do you think that we are making progress?**

1      2      3      4      5      6      7      8      9      10  
**Poor Progress** **Great Progress**

**What things do you think that we are doing well?**

**How could we improve what we do?**